



# Return Request Form

---

Consultants are required to inventory their product upon its arrival and report damaged or defective pieces within three (3) business days of receipt. Consultants are expected to report any issues directly to the Paparazzi Support Team at (855) 697-2727. They are available Monday through Friday from 9:00 AM until 5:00 PM MT.

Paparazzi only warrants against manufacturer defects. There are times when small pieces of the jewelry may be loose (i.e. jump rings) and only need a small adjustment; these are not manufacturer defects and are ineligible for return. If a manufacturer defect is determined, a Support Representative will issue an RMA (Return Merchandise Authorization) Number for the defective pieces. Only pieces that were reported to our Support Team will be eligible for return. Any items received by our Returns Department that can be easily repaired, do not have an RMA number, or do not meet the above specifications will immediately be sent back to the Consultant at their expense.

Once an RMA number has been issued, please fill out the form below and send it, along with the item(s) to be returned to: Paparazzi Returns Department, 36 N. 1000 W., Hurricane, UT 84737. Upon receipt and inspection, your Back Office will be credited for the item(s), tax and shipping paid to return the item(s). This credit will be available to use towards a future order with Paparazzi.

Returns should be sent via USPS First-Class Mail<sup>®</sup> or Standard Post<sup>™</sup> only and must be postmarked within four (4) business days of the RMA issuance. Returns sent by any other shipping method, including USPS Priority Mail<sup>®</sup>, will not be eligible for crediting of shipping costs.

Consultant Name: \_\_\_\_\_

Consultant ID: \_\_\_\_\_

Consultant Email Address: \_\_\_\_\_

RMA Number: \_\_\_\_\_

Order Date: \_\_\_\_\_

Order Number: \_\_\_\_\_

Total Number of Items Being Returned: \_\_\_\_\_

Please list the name of each item included on this RMA and its specific defect below:

1) \_\_\_\_\_

2) \_\_\_\_\_

3) \_\_\_\_\_

4) \_\_\_\_\_

5) \_\_\_\_\_

6) \_\_\_\_\_

7) \_\_\_\_\_

\*Please note that the Personal Volume (PV) for each returned item will be retracted. Paparazzi is not responsible for the impact these retractions may have on a Consultant's commissions or status.